

Exclusively For Smart Meter Customers  
Energy-Saving Missions

Earn Rewards for  
Each Unit of Electricity You Save

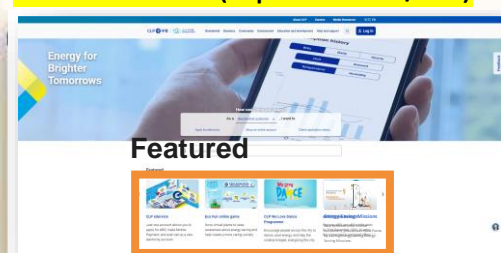
View Energy-Saving Results

You can now log in to the "Energy-Saving Missions Performance Tracker" to check your preliminary energy-saving results, rewards and other information. It's easy and convenient!

## Simple Steps 1 2 3

### 1. Go to the "Energy-Saving Missions" Page

- i) Go to the page on CLP website (clp.com.hk/en) or CLP mobile App

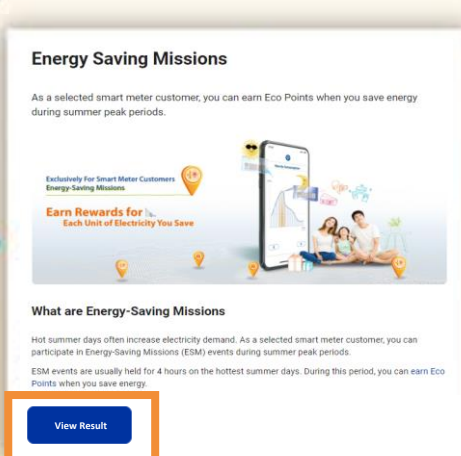


CLP Home Page

> Residential

> Smart meters

> Energy Saving Missions



Watch the [tutorial video](#) if you have not created a CLP Online account

Call us on 2678 0555 for assistance

Please reserve two working days to log in to the "Energy-Saving Missions-Performance Tracker" with your CLP Online information

### 2. Log in to the "Energy-Saving Missions Performance Tracker"

- If you are logging in for the first time, create a new online account

- i) Go to Sign In page, click on "Set up an Account" ii) Enter "CLP Account ID" and "Email Address"\*  
iii) Create password



#### Info needed for creating account

**Account ID:** Your CLP Account Number (You may check on your CLP mobile App or electricity bill) Type in Number

**Email Address:** The "Email Address" must match the one registered for the electricity account.

**Password:** The password should be at least eight characters long. To make it stronger, use upper and lowercase letters, numbers, and symbols like ! " ? % ^ & )

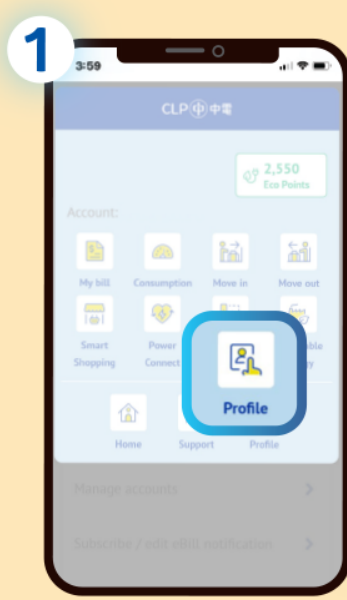


- If an online account is created, please enter your "Email Address"\* and password on Sign In Page

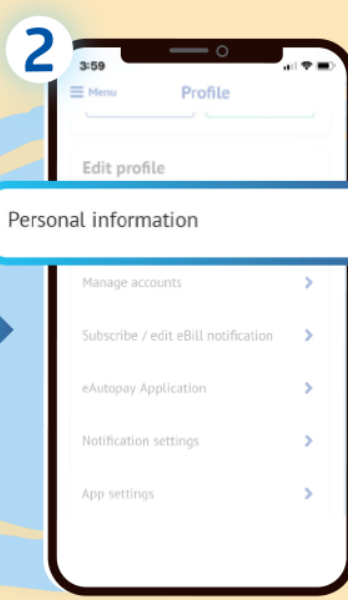


#### \* Reminder

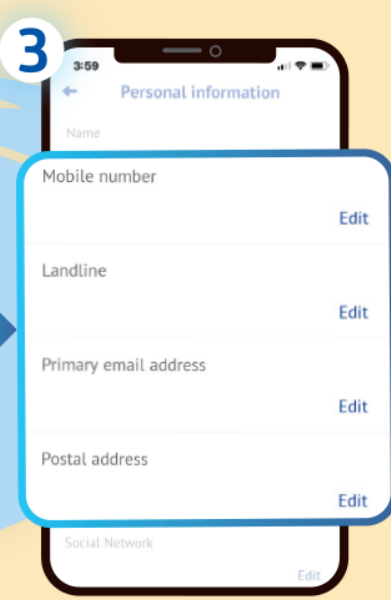
- Check and change your "Email Address"



Profile



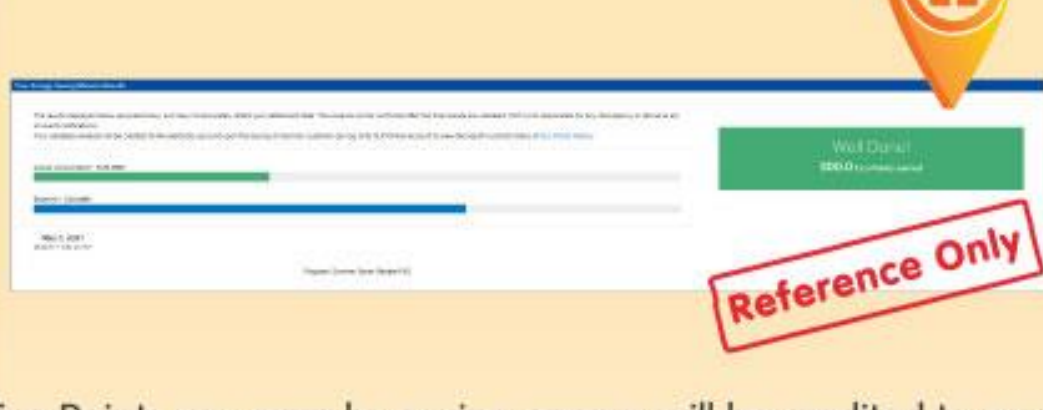
Personal Information



Edit Primary email address

- Once changes are made, you can log in with your new email address after two working days

### 3. View Preliminary Energy-Saving Results



Reference Only

The validated Eco Points you earn by saving energy will be credited to your electricity account within 60 days of your next electricity bill being issued. You can log in to your CLP online account and go to 'Eco Points History' for details.

#### Other Information



Programme Details



Energy-Saving Tips



Redeem Rewards

Check Your Energy-Saving Results Now